Continual Development of the Local Offer

As you can imagine, this has been and continues to be a challenging task. This is where you come in! We are committed to delivering a Local Offer that meets all those principles mentioned overleaf but we will need your help to be able to achieve this.

The Local Authority welcomes comments and feedback about the website, including suggestions for improvements from parent carers, young people, professionals/ practitioners, voluntary groups and anybody else working with children and young people that have SEND.

The development of the Local Offer is your opportunity to contribute and shape how it will look. If you are, or you know of, an established service/group that you feel should be part of the Local Offer then please send this information to **localoffer@westsussex.gov.uk**

The Local Offer will continue to evolve, informing how services are developed and changed. There will also be someone to talk to, who will help you through the Local Offer, answering any questions you may have and guiding you to information that may be helpful.

Services and Schools continue to be expected to complete a summary card explaining what they do. When completed, these should be returned to the Local Offer email address below. We encourage organisations that it is good practice to work with parent carers and young people to develop their card.

To access the Local Offer website on-line go to **www.westsussex.local-offer.org**

To give feedback on the website please email: **localoffer@westsussex.gov.uk**

For support in navigating the Local Offer website please call the Parent Partnership Service on 0845 075 1008 and ask for the Local Offer Officer.

WHAT IS THE Local Offer

A guide for parent carers, young people with special educational needs and/or disabilities and professionals.

IN ASSOCIATION WITH

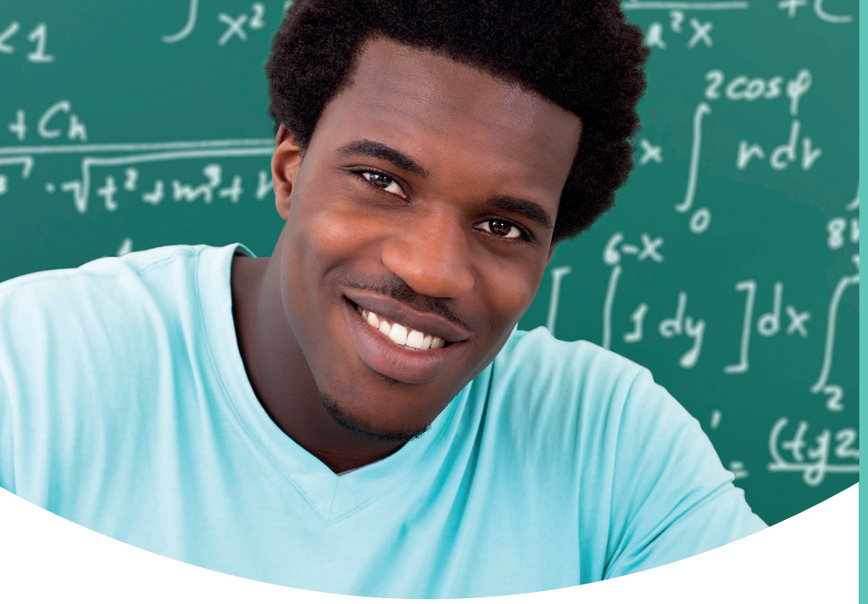
West Sussex
Parent Partnership Service

www.westsussex.gov.uk
WS1914 02.15

west sussex county council

Visit:
westsussex.local-offer.org

NHS



From September 2014 every Local Authority is required to publish information about available services both in and outside their local area for children and young people from birth to 25 who have special educational needs and/or disabilities (SEND). This is known as the 'Local Offer'.

Local Offer | PRINCIPLES

Co-produced with parent carers, young people and professionals/practitioners within the South East areas.

1. Empowering for parent carers, young people and professionals or practitioners.
2. Accessible, so you can find it easily and will be able to understand the content. Also, there is help to navigate the Local Offer if needed.
3. Holistic, covering ages 0–25 and services and organisations in the statutory and voluntary sector.
4. Providing clear information about what is widely available without the need for specialist assessments.
5. Transparent, providing information on eligibility criteria and how to access services. Explaining how decisions are made, who to talk to if things go wrong.
6. Keep up-to-date, including a clear system for entering and updating information.
7. Factual, our local offer will be clear, factual and honest about current practice and provision.

Our Local Offer puts all the information about learning, keeping well, care services, leisure activities, short breaks and support groups in one place online.

The content of our Local Offer has been jointly prepared with parent carers, children and young people. The aim was to ensure it was written and delivered in the most suitable way, so everyone can use it, understand it, and get what they need from it. It will continue to be reviewed in partnership with children and young people, parent carers, and local services, including schools, colleges, health and social care agencies.

The West Sussex Parent Carer Forum have contributed to the developement of the Local Offer to try and ensure that it looks, feels and contains the quality of information a parent carer would need.